

Forum Train Europe FTE

The European coordination platform of
railway undertakings



FORUM TRAIN EUROPE

PLANNING TRAINS TO CONNECT EUROPE

Applicants Requirements to Performance Review

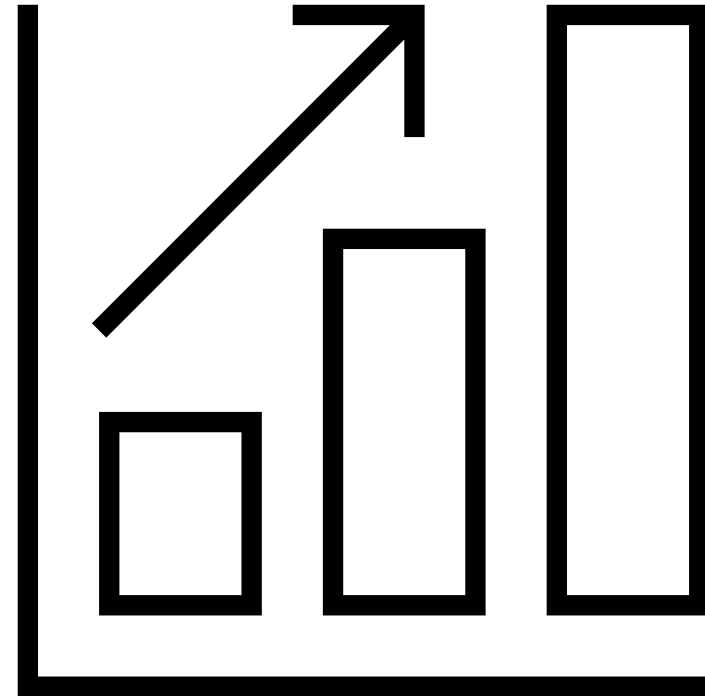
ABCR
30 June 2026

The Relevance

- > Applicants face the market, it is essential to keep promises
- > Performance Review and KPIs need to be market-oriented
- > Applicants are the business partner of Infrastructure Managers
- > “You can only improve what you measure”

Effective performance review is essential for aligning infrastructure managers with market needs

Applicants know what is needed to better meet market requirements



A Draft Drawn up by the Applicants Is Ready to Be Discussed and Included

General input from applicants

- > Structure of Annex VIII of European Commission proposal for new regulation was welcomed
- > Both passenger and freight RUs in FTE have started to elaborate on their input
 - > **Priorities** (high-level)
 - > **Indicators** (detailed along structure of Annex VIII)
 - > **Review** (governance)
- > Different levels for evaluation and continuous improvement process are required
 - > “global” improvements: rules to be improved
 - > “local” improvements: rules to be better implemented, e.g. at one IM, one border-crossing, etc.

3.High-Level Goals for RUs

Performance Area	Indicator	Description
TCR	Stability of Trains	How often and when is an allocated train path altered/cancelled
	Blocked Capacity	Development <u>over time</u> of capacity not available for commercial purposes
	Productivity rate of works	What percentage of blocked time is <u>actually used</u> for works
Stability (RU)	Modification	How often and when is an allocated train path modified
IM Coordination	Multi-network alignment	Percentage of multi-network capacity rights (=paths + specifications) not harmonized per time span

Definition of high-level priorities - available

4.2. Infrastructure Capacity

4.2.1.Capacity Offer in terms of Quality and Quantity

Item no	Performance Issue	Performance Indicator	Indicator	Data Calculation	Data Source	Status Weight (Indicator)	Weight (Performance Indicator)
4.2.1.1.	Capacity supply does not reflect market needs	Is Capacity Supply based on CNAs? – Quantity	Quantity: Share of CNAs being covered by Capacity Supply (per line) – annual	Tolerance of earliest latest time to be included	IM system		

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Page 8 of 34

Suggestion of detailed set of indicators - available



Involvement of Applicants:

- > Applicants should be involved in the **definition of KPIs and performance targets (esp. EFPR)**
- > Applicants should be involved in **interpretation of the results and defining measures**



Accessibility of KPIs and Data:

- > Easily accessible and **detailed enough to identify issues** and define corrective measures.
- > Capability to drill down from **high-level overviews to specific lines** is essential.
- > Dashboards to **easily display performance metrics for each network**.



Performance Review should lead effective improvements:

- > KPIs and data from current and past timetables to analyse improvements.
- > KPIs and data shall enable stakeholders to identify shortcomings.
- > Include KPIs in agreements between Member States and IMs to **promote market orientation**.

1. Effective Performance Reviews to Realise Improvements:

KPIs not an end in itself. Effective performance review shall lead to improvements.

2. Involvement is Essential:

Engaging applicants in defining KPIs and interpreting results fosters a collaborative and effective performance management process.

3. Neutrality in Panel for Performance Review:

Market perspective must also be given due consideration when selecting the panel members (RUs, Customers, ...).

4. Continued Dialogue is Valued:

Applicants appreciate the opportunity to contribute with their input and are eager to maintain ongoing conversations on this topic in the future.



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INTERNATIONAL UNION
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‘Deep Dive’ on Performance Review & KPI

**Written Input from
Railway Undertakings and
Intermodal Freight Operators**

**ALLRAIL, ERFA, FTE & UIRR have
already developed elaborations on
this topic and look forward to
discuss them**



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