

Performance Review: interactive session



MARKET & PERFORMANCE

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Session's agenda

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Road to the
EFPR:
highlights

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Interaction
guide for today

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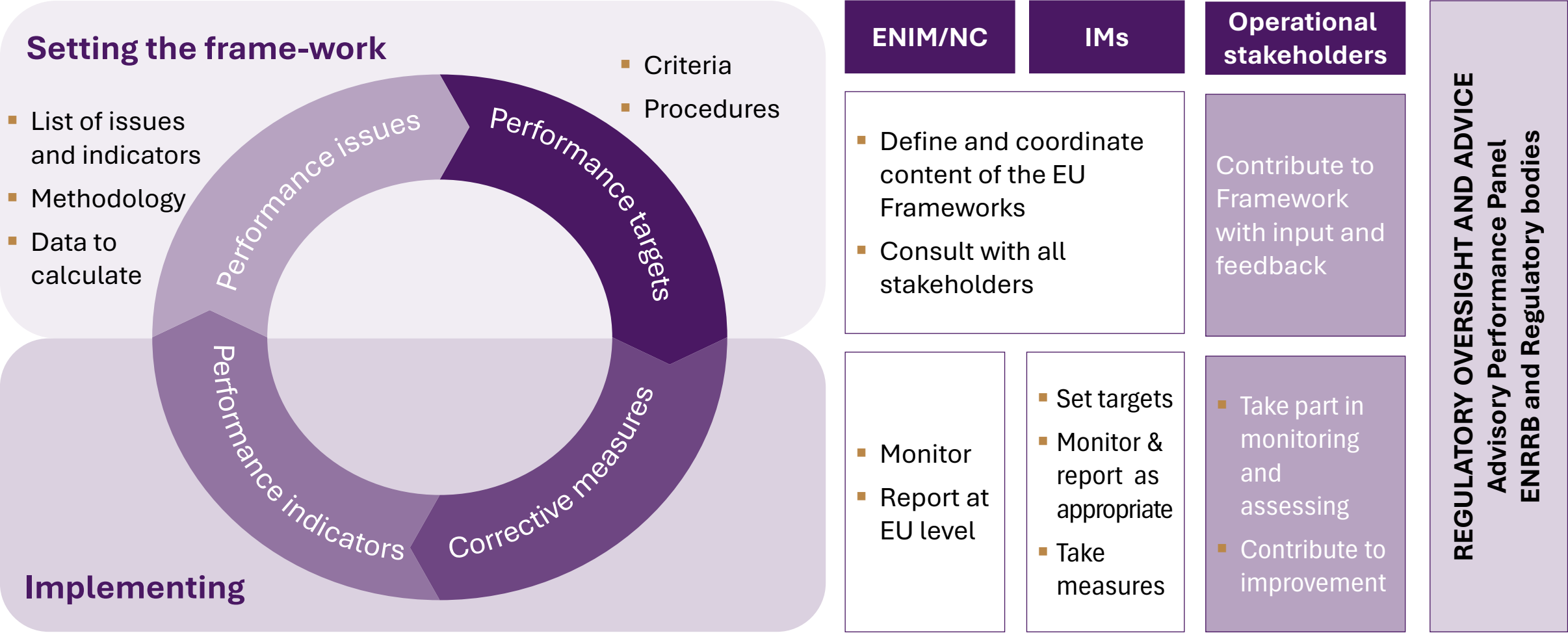
Interactive
session

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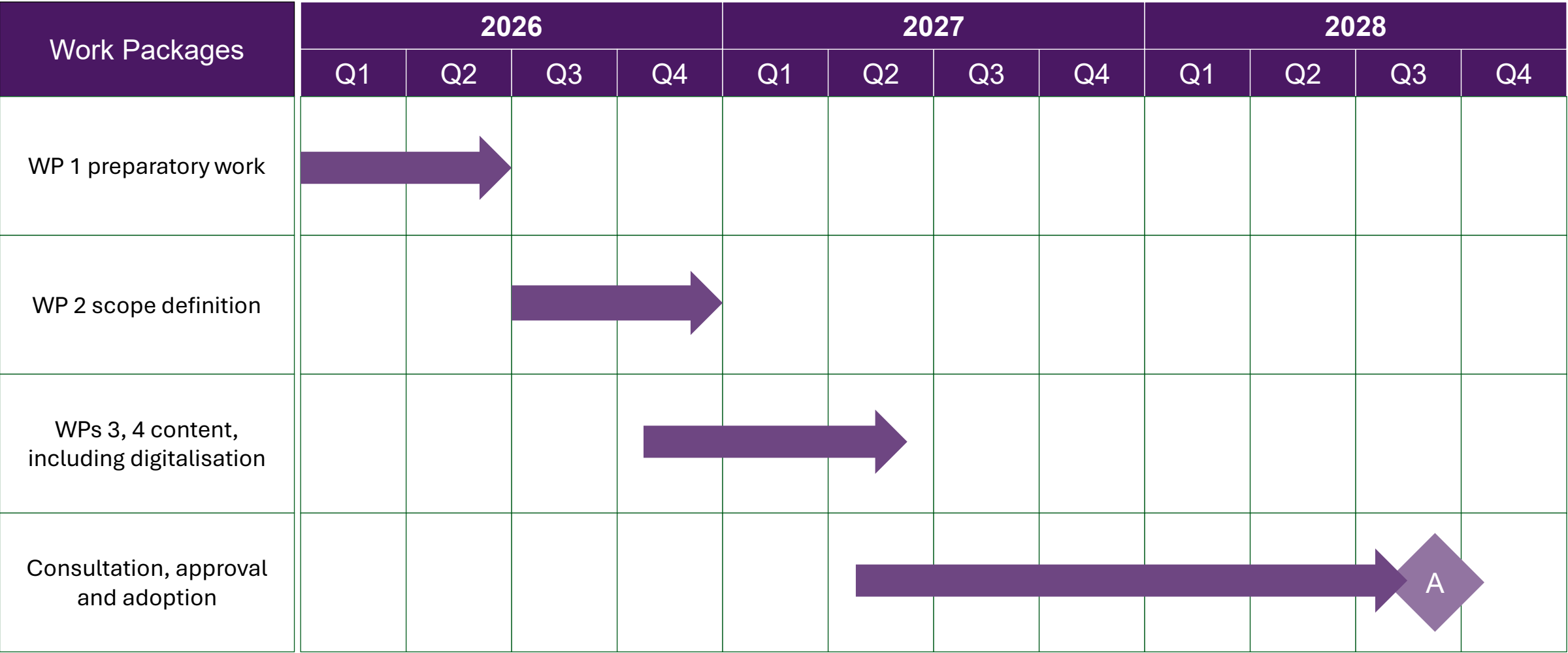
Wrap up and
next steps

Performance review: key elements in capacity regulation

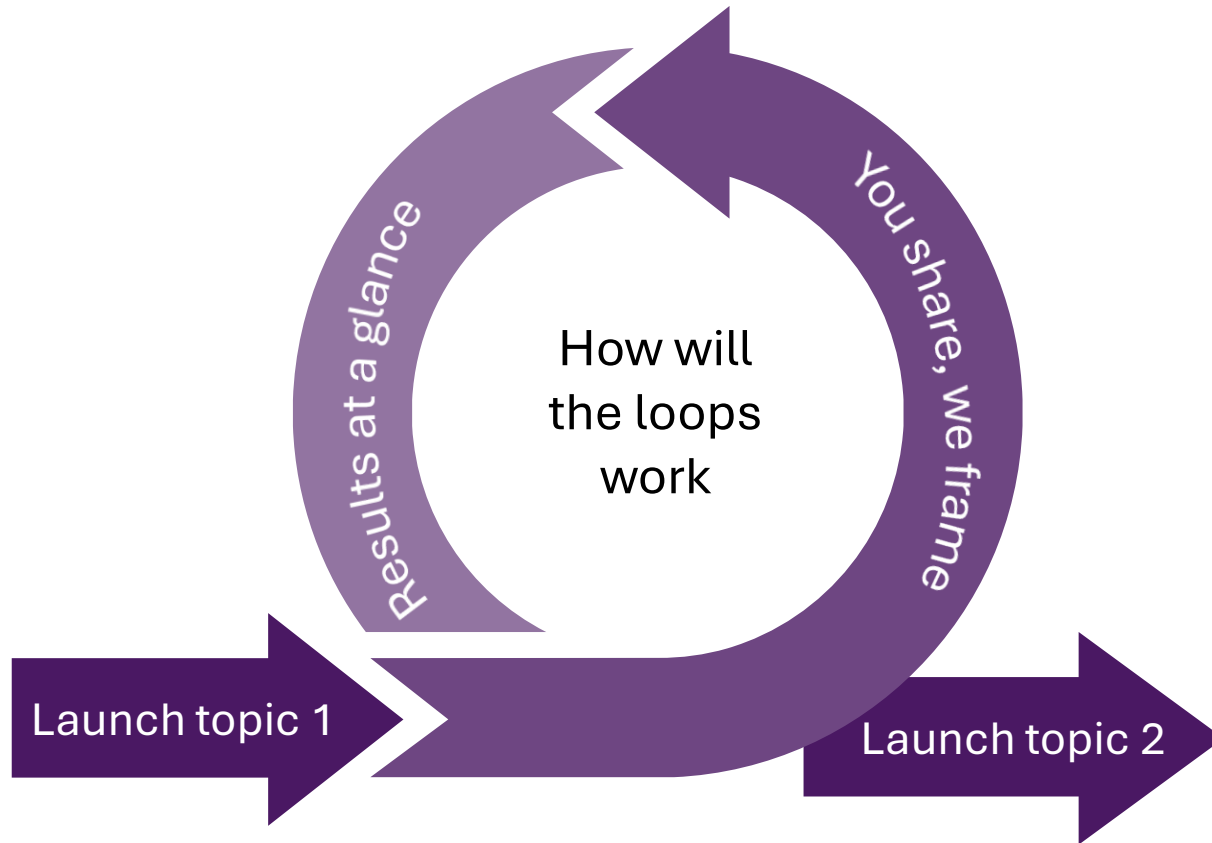
Operational Stakeholders: RUs, non-RU applicants, terminal and intermodal operators and other players involved in



Overview of RNE’s project for the elaboration of the EFPR



Our fast feedback session: how and why



What's the idea behind?



This exercise is designed to **capture your immediate perspective**. It's not a deep dive — we'll have structured sessions later this year where we can analyse the issues in detail. For now, **your intuitive input helps us identify where to focus those deeper discussions**

How will this work?



- We will give you some factual information while you participate in the poll
- The output of the short poll will be shown
- After the two loops, we will wrap up and discuss the results

Understanding Performance Leverage Points : the question

What are the top relevant issues that, if resolved, would most improve performance?



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Understanding Performance Leverage Points: the frame

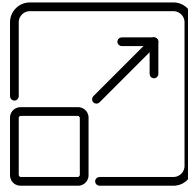


Regulatory Background

The Regulation defines six **mandatory** performance areas

Within these areas, the **priority** issues are indicative

This gives us flexibility to focus on what is truly relevant for performance.



The “Pareto principle”

Monitoring everything creates data overload and unnecessary workload.

A small number of issues usually explain most performance challenges.



A good strategy

Focusing on high-impact issues allows us to:

achieve tangible results quickly

limit resource use for data collection and analysis

avoid “measuring for the sake of measuring”.

First results from question 1

A word cloud visualization showing the frequency of various terms related to railway capacity management. The central and largest text is "connection of elements" in blue. Other prominent terms include "reliability punctuality" at the top, "tcr-process-i-8" and "predictability" in the upper left, "harmonisation" in the upper right, "coordination" in the middle left, "tcr deadlines" in the middle right, "capacity availability" in the lower left, "final capacity offer" in the lower middle, "harmonizing cross-border" in the lower right, and "tcr process quality" at the bottom. The words are arranged in a circular pattern around the central phrase.

reliability punctuality
tcr-process-i-8 predictability harmonisation
connection of elements
predictability coordination tcr deadlines
capacity availability final capacity offer
harmonizing cross-border
tcr process quality

Where your contribution matters the most: the question

How would your organization be most willing and able to contribute to performance review (related to the tasks foreseen in the Capacity Regulation, like joint analysis, supporting corrective measures, sharing data ...)?



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Where your contribution matters the most: the frame



Regulatory Background

Performance review requires joint involvement of IMs, ENIM, operational stakeholders and advisory bodies.

The Regulation promotes a move from simple reporting to active performance management and corrective actions



Railways are a team sport

Railway performance depends on the interaction of several actors: IMs, RUs, terminals, regulators, coordinators, customers. Many performance issues require shared understanding of each other needs and impacts.



A good strategy

To build a practical and effective EFPR, we need to understand where each stakeholder can contribute to the best of their ability

A clear view of stakeholder roles will help design cooperation structures and processes that are realistic and effective.

First results from question 2

market needs
evaluation of measures
identifying kpis definition of kpis report to ec
end customers involvement
ims should provide kpis provide case studies
rus are members of panel