IT Application Manager

RailNetEurope (RNE) is an association of European Infrastructure Managers (IMs) and Allocation Bodies (ABs) with the common goal of facilitating international traffic on the European rail infrastructure and increasing the efficiency of the IMs'/ABs' processes. RNE's Joint Office (JO) is located in Vienna with approximately 70 employees from many different European countries.

Detailed information can be found on RNE's website: www.rne.eu

Your duties / responsibilities

- Managing IT projects in the domain of digitalisation of various railway processes
- Technical activities in RailNetEurope's railway applications related to the digitalisation of railway infrastructure and data exchange for interoperability, including but not limited to:
    - Help translate business end-user requirements into technical requirements for the development team
    - Actively working with RNE Members and other stakeholders in improving and maintaining high data quality levels of railway infrastructure
    - Continuous development and provision of KPIs, including improvement of processes
    - Participate and help organising application development and governance meetings
- Participating in various working groups related to digital infrastructure and TAF/TAP TSI
- Preparing reports for the CIO and RNE Senior IT Manager
- Representing RNE and providing support to the RNE Senior IT Manager in the domain of application for data exchange for interoperability
- Providing training materials and performing training courses

Your qualifications & skills

- Bachelor's degree in the field of computer and IT systems, with at least 3 years of experience, or a non-academic educational background with a minimum of 5 years' experience in similar roles
- Proficiency in Microsoft 365, especially Word, Excel, PowerPoint, MS Teams, and SharePoint
- Experience in managing IT systems development projects
- Experience with application management and IT support processes and procedures (e.g. ITIL)
- Exposure to cloud technologies and IT system architectures
- Basic technical skills in XML and SQL

- Basic knowledge of the Linux operating system
- Excellent communication skills in an international context
- A problem-solving attitude, especially under time pressure
- Strong English language skills at negotiation level (B2)

What we offer

- The annual gross minimum wage for this position according to the Austrian Act on Equal treatment is € 54.000, - (full time – 40h/week), with willingness to negotiate overpayments in line with the market, depending on experience and qualifications.
- Up to 50% home office to maintain a good balance between work and leisure time
- A brand new modern and fully accessible office
- A friendly and cooperative team with interesting projects
- Individual development opportunities in an international company
- Company mobile phone of your choice with possibility of private usage
- Lunch deal with our neighbouring restaurant, Quartier Sechs

Your benefits

attractive salary	up to 50% home office	modern working environment
mobile phone of choice for private use	lunch deal at Quartier Sechs	working in a sustainable industry

Are you interested in the position?

Please, send your CV together with a letter of motivation (including possible starting date and salary expectations) to Mr. Vojkan Stefanović.

GDPR note:

Contact Person

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