

CCS: New Common Interface – Development Milestones, Licensing and Support

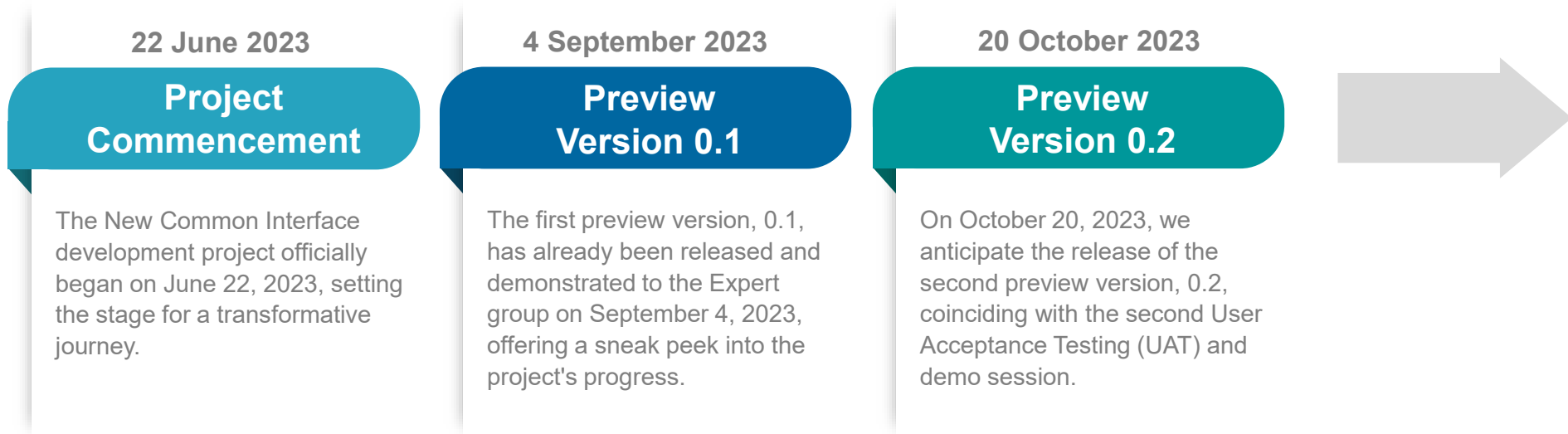
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New Common Interface

The Common Interface, a **crucial component of the Common Components System**, underwent **significant enhancements in 2017-2018**. While maintaining stability, its existing technology stack poses limitations for future improvements and vital security updates. As part of the comprehensive CCS renewal initiative, a reimagination of the Common Interface has been undertaken. This transformation will leverage cutting-edge technologies and address long-standing functional and security concerns reported by users. The forthcoming New Common Interface promises to unlock new possibilities and fortify this essential system for the years ahead.

Development Milestones

We are excited to announce **the latest updates on the New Common Interface development project**, a crucial step in advancing our **Common Components System (CCS)**. Here's a glimpse into the upcoming milestones:



Development Milestones

8 January 2024

Release Candidate Version 1.0

The first release candidate, version 1.0, is set to debut by January 8, 2024, accompanied by another round of UAT and a demo session.

1 March 2024

Internal Release

On March 1, 2024, we will internally release the New Common Interface version 1.0 for RNE, marking a significant step towards realizing our vision.

1 April 2024

User-Wide Deployment

Following successful testing within RNE's environment, the New Common Interface 1.0 will be made available to all CCS users on April 1, 2024. We urge all users to plan their migration from the old Common Interface to the New Common Interface and complete the transition by January 1, 2025.

Until 1 January 2025

Support for Existing Common Interface

It's essential to note that the existing Common Interface version 2.3 will continue to be supported until January 1, 2025, ensuring a smooth transition for all users.

These milestones represent our commitment to innovation and improvement within the CCS community. Stay tuned for more exciting developments as we work together to shape the future of the Common Components System.

Updates to CCS Licensing and Pricing from 2024

The **Common Components System (CCS)** plays a vital role in ensuring the efficiency and interoperability of rail systems across Europe. To keep pace with evolving needs and ensure fairness, the CCS licensing and pricing structure is set for important updates starting in 2024. Here's a brief overview of the **key changes approved by the CCS Change Control Board (CCB)**:

Termination of Ex-CCG Stakeholders' Licenses

With the expiration of ex-CCG stakeholders' rights in 2021, all existing licenses will be automatically upgraded. No additional signings or subscription fees will be required for existing licensees. Starting from 2024, all CCS licensees will pay equal amounts for CRD (Common Reference Data) and CI (Common Interface) annual fees.

Unchanged CRD License Fees

The CRD license fees will remain unchanged, ensuring stability for CRD users.

15% Increase in CI License Fees from 2024

Commencing in 2024, CI license fees will experience a 15% upward adjustment, reflecting the changing economic landscape of recent years. This price revision also acknowledges that pricing structures have remained stagnant for the past decade.

The updated fees will be categorized based on roles and membership to better cater to the evolving requirements of CCS users:

- IM (Infrastructure Managers) Non-RNE Members, RU (Railway Undertakings), WK (Wagon Keepers), and Terminals: CI annual fee of €2,760
- Suppliers: CI annual fee of €5,520. An additional bundle for suppliers is available for €5,520, allowing sublicensing to five actors in the rail interoperability community.

Updates to CCS Licensing and Pricing from 2024

Membership Fee for IM Companies Remains Unaffected

It's important to note that the annual membership fee for IM (Infrastructure Manager) companies who are members of RNE will not be affected by these price corrections, ensuring continued access to CCS resources.

These updates reflect our commitment to adapt and improve CCS licensing and pricing to better serve the diverse needs of our valued stakeholders. We look forward to continued collaboration and progress within the CCS community as we work together to enhance rail interoperability and efficiency across Europe.

Changes in CCS Support



In a bid to enhance user support services, the Common Components System (CCS) is set to implement a **new helpdesk concept**, providing assistance to users exclusively through RNE's ticket tool.

Changes in CCS Support

Helpdesk support services will be offered in four distinct packages:

Basic Package

- L1 & L2 support via email
- Up to 3 tickets per CCS user annually

Bronze Package

- L1 & L2 support via email
- Up to 10 tickets per CCS user annually

Silver Package

- L1 & L2 support via email
- Installation and configuration of Common Interface in 3rd party environments.
- Common Interface instance support through remote connections to 3rd party servers.
- Direct communication channel for reporting Common Interface incidents over the phone (within service desk working hours).
- Priority handling of requests

Gold Package

- Includes all services from the Silver Package
- Offers 24/7 support availability

Changes in CCS Support

These new helpdesk services aim to streamline user support and ensure CCS users receive prompt assistance tailored to their needs. All these packages except the Regular will be subject to additional fees^{*)}. The implementation is expected to improve efficiency and user satisfaction within the CCS community.

For more information and details on the new helpdesk services, CCS users are encouraged to visit the [official CCS website](#) or [contact the CCS support team](#) directly.