



IT Manager

RailNetEurope (RNE) is an association of European Infrastructure Managers (IMs) and Allocation Bodies (ABs) with the common goal of facilitating international traffic on the European rail infrastructure and increasing the efficiency of the IMs'/ABs' processes.

Detailed information can be found on RNE's website: www.rne.eu

Your duties / responsibilities

- Help translate business end user requirements into technical requirements to the development team
- Actively work together with RNE Members and other stakeholders in improving and maintaining high data quality levels
- Participate in various working groups related to digital infrastructure and [TAF/TAP TSI](#)
- Continuous development and provision of KPIs, including improvement of processes
- Carry out root cause analysis for data errors and raise serious concerns to management
- Keep records of configuration changes and schedule application updates
- Document processes and monitor application performance metrics
- Provide technical support to clients and users
- Provide configuration changes to test and production environments
- Support and maintain message interfaces and any other system integrations

Your qualifications & skills

- Bachelor's degree in the area of computer and IT systems, with at least 1 year experience, or a minimum of 3 years working experience in similar positions
- Exceptional analytical and trouble-shooting skills
- Strong organisational skills with ability to prioritise workload
- Very good presentation skills
- Good MS Office skills
- Good knowledge of XML and XML Schema Definition Language
- Good knowledge of database SQL scripting
- Experience in application management and IT support processes and procedures (e.g. ITIL)

- Open to flexibility: change requests, dealing with unexpected incidents, and supporting the resolution of technical issues
- Excellent command of business English (written and spoken); further languages are welcome.

What we offer

- The annual gross minimum wage for this position according to the Austrian Act on Equal treatment is € 50.000, - (full time – 40h/week), with willingness to negotiate overpayments in line with the market, depending on experience and qualifications.
- Up to 50% home office to maintain a good balance between work and leisure time
- A brand new modern and fully accessible office
- A friendly and cooperative team with interesting projects
- Individual development opportunities in an international company
- Company mobile phone of your choice with possibility of private usage
- Lunch deal with our neighbouring restaurant, Quartier Sechs

Your benefits



attractive salary



up to 50% home office



modern working environment



mobile phone of choice for private use



lunch deal at Quartier Sechs



working in a sustainable industry

Are you interested in the position?

Please, send your CV together with a letter of motivation (including possible starting date and salary expectations) to Mr Vojkan Stefanović.

GDPR note:

Your job application requires submission of personal information to RNE. According to our internal rules, the RNE Managing Board shall appoint the staff of the Joint Office in Vienna. As an association of more than 30 companies around Europe, RNE members provide their funding and are involved in its operations. With this said we inform all job applicants about the above particularities. Therefore, RNE human resources personnel (or HR agency on its behalf) and RNE management considering your application and RNE members will have access to your personal information included in your CV.

This is our way to find a balance between transparency in our organisation and your privacy. Thus, the applicants are explicitly asked to consent to this and with the submission of your job application, we consider you agree and give explicit consent on the above distributions of your CV to the RNE Managing Board members and the GA representatives.

In other words, by submitting your application, you consent to the processing of your personal data in the above way, and if hired, to the ongoing processing of your personal data for administrative purposes in connection with your employment.

Contact Person



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