



Junior CM IT Manager

RailNetEurope (RNE) is an association of European Infrastructure Managers (IMs) and Allocation Bodies (ABs) with the common goal of facilitating international traffic on the European rail infrastructure and increasing the efficiency of the IMs'/ABs' processes.

Detailed information can be found on RNE's website: www.rne.eu

Your duties / responsibilities

The active support of the Capacity Management IT Team in their day-to-day business, in particular:

- Perform analysis of software application functionality (manual testing) and suggest improvements
- Ensure effective front-end and back-end functionality of applications
- Document processes and monitor application performance metrics
- Provide technical support to clients and users
- Support and maintain message interfaces and any other system integrations
- Maintain and update technical documents and procedures
- Prepare maintenance plans and upgrade schedules for applications
- Preparation of meetings and events, including writing and provision of meeting agendas and minutes

Your qualifications & skills

- Bachelor's degree in the area of computer and IT systems, with at least 1 year experience, or non-academic educational level with a minimum of 3 years' experience in similar positions
- Good understanding of XML and SQL
- Experience in Deskero (or any other ticketing platform) will be considered as a plus
- Good MS Office skills and quick learner (as the user) of other systems
- Ability to work in an international context and good English language skills
- Ability to show own initiative and perseverance
- Ability to articulate IT functional requirements from user needs
- Knowledge about timetabling and capacity management will be considered a plus
- Good knowledge of the railway infrastructure sector and the planning of processes in the railway sector will be considered a plus

- Basic knowledge of railway procedures add transportation-related higher education studies will be considered a plus
- Problem-solving attitude at times under time pressure

What we offer

- An annual gross minimum wage according to the Austrian Act on Equal treatment is € 42.000, - (full time – 40h/week), with willingness to negotiate overpayments in line with the market, depending on experience and qualifications.
- A possibility for home office to a maximum extent of 50% to create a good balance between work and leisure time
- Brand new modern and fully accessible office
- A friendly and cooperative team with interesting projects
- Individual development opportunities in an international company
- Company mobile phone of your choice with possibility of private usage
- Lunch deal with our neighboring restaurant, Quartier Sechs

Your benefits



attractive salary



up to 50% home office



modern working environment



mobile phone of choice for private use



lunch deal at Quartier Sechs



working in a sustainable industry

Are you interested in the position?

Please, send your CV together with a letter of motivation (including possible starting date and salary expectations) to Mr Aleksandar Markelic.

Contact Person



Mr Aleksandar Markelic
Head of CM & TTR IT
 +43 676 691 91 23
aleksandar.markelic@rne.eu

GDPR note:

Your job application requires submission of personal information to RNE. According to our internal rules, the RNE Managing Board shall appoint the staff of the Joint Office in Vienna. As an association of more than 30 companies around Europe, RNE members provide their funding and are involved in its operations. With this said we inform all job applicants about the above particularities. Therefore, RNE human resources personnel (or HR agency on its behalf) and RNE management considering your application and RNE members will have access to your personal information included in your CV.

This is our way to find a balance between transparency in our organisation and your privacy. Thus, the applicants are explicitly asked to consent to this and with the submission of your job application, we consider you agree and give explicit consent on the above distributions of your CV to the RNE Managing Board members and the GA representatives.

In other words, by submitting your application, you consent to the processing of your personal data in the above way, and if hired, to the ongoing processing of your personal data for administrative purposes in connection with your employment.